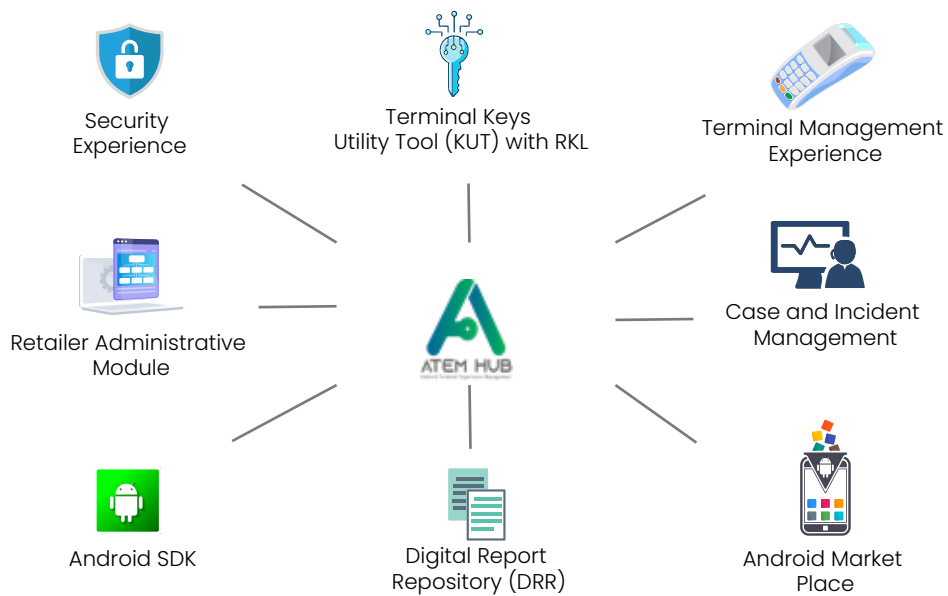# ATEM HUB
Android Terminal Experience Management

DID YOU KNOW?

The global credit card payment market size reached USD 644.4 Billion in 2023 and is expected to reach USD 1,200.6 Billion by 2032. The steady increase in online shopping preferences has created the need for enhanced convenience and flexibility in payment methods and advanced payment processing technology to enable faster, more secure, and more convenient payments.

(Source: IMARC Group)

With the increase of credit card usage and transactions for day-to-day activities, banks and financial institutes have expanded the use of Point-Of-Sale (POS) Terminals merchant locations to acquire their payments. In fact, some banks deploy more than thousand live POS machines. However, with technological advancements, the POS Linux-based terminals are getting phased out of the industry and android terminals are being used as replacements.

Epic ATEM Hub is a state-of-the-art Terminal management infrastructure, developed to create a seamless and novel experience for banks, merchants, and customers to manage multiple brand terminals in one interface.

- Security Experience
- Terminal Keys Utility Tool (KUT) with RKL
- Terminal Management Experience
- Retailer Administrative Module
- ATEM HUB
- Case and Incident Management
- Android SDK
- Digital Report Repository (DRR)
- Android Market Place

Key features and functionalities

Top-of-the-line security features with end-to-end extremely secured communication channel encryption tool to safeguard against all forms of security breaches

Ultra- modern terminal management experience to provide accurate insights into merchant customers, locations, and institutions with a comprehensive overview of your operations

Push and pull experience to provide a streamlined solution saves time and resources and avoids frequent travel to merchant outlets

A comprehensive Customer Relationship Management (CRM) to simplify the process of raising inquiries, complaints or service requests, providing a centralized platform for analysing, monitoring, and following up on their progress

Superior retailer experience with a convenient and intuitive web portal that offers comprehensive visibility

Paperless experience through the integrated Digital Receipt Repository through which transaction details and signature data are seamlessly transmitted and securely stored in digital format

Collaborative experience through a remarkable compatibility with various terminal brands and models operating using Android system.

Value creation experience by creating digital acknowledgement capabilities through SMSs, Emails and URL- driven SMS PDF receipts, enabling business to enhance communication and promote transparency

Built to international standards and compliance guidelines

ATEM Hub is compliance certified globally and developed to match world class standards

Terminal management made smarter, centralized, and convenient with ATEM Hub for banks and merchants.

email: epaymentsales@epiclanka.net

Call or WhatsApp us on +94 772 220 340